

**PRODUCT RECALL NOTICE  
URGENT**

**Date: April 13, 2019**

**To: Mondelēz Global LLC Customers**

**Re: Recall Notice – Certain *Chewy Chips Ahoy* 13oz Cookies Due to Unexpected Solidified Ingredient in Product**

Mondelēz Global LLC announced today a limited voluntary recall in the United States of certain *Chewy Chips Ahoy* 13oz cookies. This voluntary recall is being conducted because of the potential for certain product to contain an unexpected solidified ingredient. Some reports of potential adverse health effects have been received.

This recall is being conducted at the consumer level. It is limited exclusively to the product listed in the table below, available at retail stores nationwide. No other *Chips Ahoy* or Mondelēz Global LLC product is included in this recall. We began shipping this product on February 20, 2019.

Please immediately quarantine, inventory and destroy product from store shelves, back rooms and warehouses. A Certificate of Destruction must be used to document destruction, please forward copy to your Mondelēz Sales contact. **There is no need to return this product.**

If you have shipped this product to other locations either within your own system or externally, or if you have used this product in other preparations, please forward this recall notice to all affected organizations.

Please respond to this notice by providing the attached Recall Response Form to Vin Ricciardi at [vricciardi@mdlz.com](mailto:vricciardi@mdlz.com) as soon as possible.


We are sorry for the inconvenience and we appreciate your assistance in helping us complete this recall. If you have additional questions, please contact your Sales Representative.

**For Consumers: Consumer Response, 1-844-366-1171**

# RECALL RESPONSE FORM

## Recall Notice – Certain *Chewy Chips Ahoy* 13oz Cookies in the US

PLEASE COMPLETE BELOW INFORMATION AND RETURN THIS FORM PROMPTLY BY E-MAIL to Vin Ricciardi at vricciardi@mdlz.com.

Description	Retail UPC	Case UPC	Shipper / Mod	Best When Used By Dates	Package Image	Quantity
13Z CA! CHEWY COOKIE  (13 OZ / 12 PER CASE)	0 44000 03223 4	1 00 44000 03223 1	na	07SEP2019 08SEP2019 14SEP2019 15SEP2019  (Located on left top side of package by lift tab)		

Please check all that apply.

We do not have any stock of the above-referenced Product.

We have the above-referenced product and will destroy and provide certificate of destruction.

We have not received any complaints of injury or illness associated with use of Product. (If complaints have been received, please include on a separate page.)

Account Name: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_