## Kraft*Heinz*

## PRODUCT RECALL NOTICE URGENT

Date: November 20, 2021

To: Kraft Heinz Customers

From: Cory Onell, President Kraft Heinz US Sales

**Re: EXPANDED RECALL NOTICE:** Additional Code Dates and SKUs for *Country Time* Lemonade and *Kool-Aid* powdered beverages, along with select *Tang* and *Arizona Tea* powdered beverages being voluntarily recalled

Following recent discussions with the FDA, Kraft Heinz is expanding the scope of its voluntary recall of select *Country Time* and *Kool-Aid* powdered beverages to include additional SKUs and "Best When Used By" dates of these products, as well as select *Tang* and *Arizona Tea* powdered beverages due to the potential presence of extremely small pieces of metal and glass that may have been introduced during production.

The company first discovered the issue during an internal review at the manufacturing facility and previously communicated a voluntary recall for the product that was potentially impacted on November 11, 2021. Out of an abundance of caution the Company is now choosing to expand the scope to include additional powdered beverages manufactured in the same facility during the same time period.

The products with "Best When Used By" dates included in this voluntary recall are noted in the table below.

No other sizes, varieties or code dates of *Country Time* Lemonade, *Kool-Aid*, *Arizona Tea*, *Tang or* other powdered beverages, ready-to-drink beverages or Kraft Heinz products are included in this recall.

Please review the below materials thoroughly and reach out to your Kraft Heinz representative with any questions.

Produ ct Size	Name of Product	Packaging Description	Case Unit	Individual Package	Individual Package UPC	Case UPC	Pkgs Per Case	Date of Mfg
73 oz	Arizona Arnold Palmer	30 case module	NA	08/05/23 through 09/10/23	043000086643	4300008878	6	8/15/2021 through 09/20/21
82.5oz	Country Time Lemonade	30 case module	NA	8/6/2023 through 10/22/23	043000928608	4300004517	6	8/16/2021 through 11/01/21
63 oz	Country Time Lemonade	cardboard canister	8/8/2023 through 9/6/23	8/8/2023 through 9/6/23	043000082195	4300008219	6	8/18/2021 through 9/16/21

## Case / Package information

Produ ct Size	Name of Product	Packaging Description	Case Unit	Individual Package	Individual Package UPC	Case UPC	Pkgs Per Case	Date of Mfg
58.9 oz	Tang Orange	cardboard canister	8/11/202 3 through 10/04/23	8/11/202 3 through 10/04/23	043000082171	4300008217	6	8/21/2021 through 10/14/21
63oz.	Kool- Aid Tropical Punch	cardboard canister	8/12/202 3 through 9/22/23	8/12/202 3 through 9/22/23	043000082164	4300008216	6	8/22/2021 through 10/13/21
82.5oz	Kool- Aid Tropical Punch	cardboard canister	8/18/202 3 through 9/22/23	8/18/202 3 through 9/22/23	043000957400	4300001464	6	8/28/2021 through 10/02/21
82.5oz	Kool-Aid Tropical Punch	30 case module	NA	8/17/202 3 through 10/05/23	043000957400	4300004514	6	8/27/2021 through 10/15/21
82.5oz	Country Time Pink Lemonade	30 case module	NA	8/20/202 3 through 9/27/23	0 43000 928615	4300004526	6	8/30/2021 through 10/07/21
82.5oz	Country Time Pink Lemonade	50 case module	NA	8/20/23	043000928615	4300003308	6	8/30/21
82.5oz	Country Time Pink Lemonade	cardboard canister	9/17/202 3 through 9/18/23	9/17/23	043000928615	4300001459	6	9/27/2021 through 9/28/21
72 oz	Tang Orange	50 case module	NA	8/21/202 3 through 9/20/23	043000032268	4300003230	6	8/31/2021 through 9/30/21
72 oz	Tang Orange	30 case module	NA	8/22/202 3 through 9/28/23	043000032268	4300004527	6	9/1/2021 through 10/08/21
82.5 oz	82.5Z CT HLF&HLF 34 QT/6	cardboard canister	8/24/23	8/24/23	043000046012	4300004601	6	9/3/21
82.5 oz	Kool- Aid Tropical Punch	50 case module	NA	8/31/202 3 through 10/06/23	0 43000 957400	4300003306	6	9/10/2021 through 10/16/21
63 oz	Country Time Pink Lemonade	cardboard canister	9/6/2023 through 9/7/23	9/6/2023 through 9/7/23	043000082188	4300008218	6	9/16/2021 through 9/17/21
63 oz	Kool-Aid Strawberry Cherry	cardboard canister	10/2/23	10/2/23	043000082201	4300008220	6	10/12/21
20 oz	Kool- Aid Raspberry Lemonade	plastic package	8/5/2023 through 10/18/23	8/5/2023 through 10/18/23	043000954072	4300095407	12	8/15/2021 through 10/28/21

Produ ct Size	Name of Product	Packaging Description	Case Unit	Individual Package	Individual Package UPC	Case UPC	Pkgs Per Case	Date of Mfg
20 oz	Tang Orange	plastic package	8/6/2023 through 10/23/23	8/6/2023 through 10/23/23	043000032275	4300003227	12	8/16/2021 through 11/02/21
20 oz	Tang Orange	plastic package	5/15/202 3 through 10/22/23	5/15/202 3 through 10/22/23	043000032275	4300006189	6	5/25/21 through 11/01/21
19 oz	Kool-Aid Cherry	plastic package	8/9/23	8/9/23	043000953532	4300095353	12	8/19/21
18 oz	Tang Guava Pineapple	plastic package	8/13/23	8/13/23	043000064511	4300006451	12	8/23/21
19 oz	Country Time Lemonade	plastic package	8/11/202 3 through 09/11/23	8/11/202 3 through 09/11/23	043000951170	4300095117	12	8/21/2021 through 09/21/21
19 oz	Country Time Pink Lemonade	plastic package	8/30/202 3 through 9/13/23	8/30/202 3 through 9/13/23	043000951149	4300095114	12	9/9/2021 through 9/23/21
19 oz	Kool- Aid Tropical Punch	plastic package	6/12/202 3 through 10/20/23	6/12/202 3 through 10/20/23	043000953501	4300006145	6	06/22/21 through 10/30/21
19 oz	19Z CT HALF&HALF 8QT/12	plastic package	9/13/202 3 through 9/14/23	9/13/202 3 through 9/14/23	043000046005	4300004600	12	9/23/2021 through 9/24/21
19oz	Kool-Aid Tropical Punch	plastic package	8/31/202 3 through 10/19/23	8/31/202 3 through 10/19/23	043000953501	4300095353	12	9/10/2021 through 10/29/21
19 oz	Kool-Aid Strawberry	plastic package	10/18/20 23 through 10/19/23	10/18/20 23 through 10/19/23	043000953556	4300095355	12	10/28/202 1 through 10/29/21
6.7 oz	Country Time "on the go" Lemonade 10 pack	Foil pouches in cardboard carton	9/20/202 3 through 10/04/23	9/20/202 3 through 10/04/23	043000010983 (inner box) / 043000002988 (each)	43000068990 0	6	10/1/2021 through 10/14/21
6.6 oz	Kool -Aid Tropical Punch "on the go" 10 pack	Foil pouches in cardboard carton	10/19/20 23 through 11/01/23	10/19/20 23 through 11/01/23	043000023464 (inner box) /043000069020 0 (each)	43000069020 0	6	10/29/21 through 11/11/21
63oz.	63oz Kool- Aid Twin pack Tropical Punch	cardboard canister	8/16/202 3 through 8/17/23	8/16/202 3 through 8/17/23	043000089712	4300008971	2	8/26/21 through 8/27/21

Produ ct Size	Name of Product	Packaging Description	Case Unit	Individual Package	Individual Package UPC	Case UPC	Pkgs Per Case	Date of Mfg
29 oz	Country Time Lemonade 12 qt	Plastic package	8/10/23	8/10/23	043000951194	43000951190 0	12	8/20/21
116oz.	Country Time Powdered Soft Drink Sugar Sweetened Lemonade, pack of 4	Plastic package	5/10/202 3 through 8/10/23	5/10/202 3 through 8/10/23	043000075388	43000075380 0	2	5/20/2021 through 8/20/21
19 oz	Country Time Lemonade Drink Mix, 6 pack case	Plastic package	6/20/202 3 through 8/12/23	6/20/202 3 through 8/12/23	043000951170	43000061470 0	6	6/30/2021 through 8/22/21

Please hold this product at the warehouse and remove it from retail store shelves. Your Kraft Heinz sales representative will be contacting the appropriate people within your organization to complete the recall process as soon as possible.

Please note that the FDA requires confirmation of product destruction in the form of certificates of destruction or similar documentation. This mandatory documentation must be provided in order to receive reimbursement for recalled product. **Please complete and return the attached Product Destruction Verification Form.** 

If you have shipped this product to other locations either within your own system or externally, please send this recall notice to those recipients and request documentation of destruction.

Again, we are sorry for the inconvenience and we appreciate your assistance in helping us complete the recall. If you have additional questions, please contact your Kraft Heinz account representative.

## **Product images**



































