

PRODUCT RECALL - NuGo Nutrition Bar Dark Chocolate - Chocolate Chip 120324

Date of Issue – 2024-12-03

UNFI was notified by the manufacturer of a food safety event. Records indicate your location may have received impacted product. Refer to this notice and the supplier letter to identify and remove impacted product from the marketplace. Enter your findings into Recall Infolink.

Impacted UNFI Business Units: Natural
Event Classification: Voluntary Recall

Supplier Name: LIFESTYLE EVOLUTION (NUGO)

Supplier Contact: Alyssa Nard, recall@nugo.com, 888-421-2032

Product Issue: NuGo is issuing a recall for a limited lot code range on NuGo Dark Chocolate Chocolate Chip (Bar UPC 6-91535-52101, Retail Box UPC 6-91535-52102), after we became aware of the potential for undeclared dairy to be present in the product

Retail Disposition : Destruction

Brand Name & Description	Pack Size	Case UPC	Unit UPC	Impacted Best by Date(s)/ Lot Codes (MUST provide Best By Date)
NuGo Dark Chocolate Choco Chip	12 – 1.76oz	6-91535-52102	6-91535-52101	Best Buy Dates: 12/21/2025 12/22/2025 12/23/2025

**Cease distribution on the above product. Isolate the product in a secure location
Follow the below instructions to ensure proper disposition of the product.**

1. Remove items listed above from sales floor, displays and back stock.
2. Count the units of impacted product (only date(s)/lot code(s) listed above) and record in Recall Infolink.
3. Impacted product must not re-enter commerce or be made available for consumption by any means.
4. **For Credit:** Enter your impacted product count (only date(s)/lot code(s) listed above) through Recall Infolink
5. Complete disposition ASAP
6. Inspect inbound product for the next 48 hours to ensure no impacted product is received



URGENT: FOOD RECALL

12/2/2024

UNFI and NuGo RETAIL PARTNERS

NuGo is issuing a recall for a **limited lot code range on NuGo Dark Chocolate Chocolate Chip** after we became aware of the potential for undeclared dairy to be present in the product.

The recall affects only the following item shipped to specific UNFI DC's between Sept 17th through Nov 1st, 2024 with the following lot codes and best buy dates:

Product	Flavor	Manufacturing Lot Code	Best By Date	Item Number Bar	Item Number Box
NuGo Dark	Chocolate Chip	C24234B, C24235, C24236A	12/21/2025 12/22/2025 12/23/2025	6 91535 52101	6 91535 52102

UNFI Shipped DC's: IOWA CITY, STURTEVANT, CARLISLE, SARASOTA, NORTH PRESCOTT, PHILADELPHIA, HOWELL, ATLANTA and RIDGEFIELD

The FDA is aware of the recall but has not yet classified it as either a Class 1, Class 2 or voluntary recall. We expect their response soon and will communicate with you promptly once the classification is confirmed.

In the meantime, we ask that you immediately inspect your inventory and complete the attached notification return card to confirm the disposition of any products with the indicated best-by dates and lot codes. If you identify the affected products, please follow the instructions provided to dispose of them.

If you have already distributed these lot codes, please notify your customers to destroy the affected products. To assist with your customer notifications, we recommend including a copy of this letter and the attached consignee notification card. If appropriate, please ask retail partners to return completed consignee notification cards to recall@nugo.com

We want to assure you that process improvement steps and additional testing at the manufacturing level have been implemented to prevent cross-contact issues in the future.

Thank you for your prompt attention to this matter. We appreciate your business and apologize for the inconvenience caused.

Tina Payne, Executive Sales
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