

Nestlé USA

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November 9, 2017

Dear Valued Customer,

Nestlé USA has initiated a recall of selected Snack Bites® varieties of Nestlé® Hot Pockets® products due to misbranding and undeclared allergens. These recalled products were donated to charitable organizations and feeding programs in Missouri and **were not sold in retail**.

The products contain the known allergens: eggs, milk, soy, and wheat, which are not declared. The Nestlé Hot Pockets products subject to the recall are 600-lb bulk totes of:

- BBQ Burger Snack Bites
- Three Cheese Bacon Snack Bites
- Sausage, Egg & Cheese Snack Bites
- Four Cheese Snack Bites

**There is no retailer impact, as the recall only pertains to the products donated to the charitable organizations in Missouri. No other varieties of Hot Pockets products and no Hot Pockets products sold in their retail containers are affected by this recall. No other Nestlé USA products are impacted.**

These products were donated to charitable organizations and feeding programs. We were made aware that a donation made this summer did not carry the necessary product information, including product name, variety description, nutrition information, ingredient and allergen information, as well as cooking or preparation instructions. **The products may have later been repackaged and further distributed and sold to additional food banks in Missouri. Consumers who have purchased or received the repackaged products should not consume them. These products should be discarded or returned to the place of purchase/receipt.**

Consumers with questions about the recall may contact Nestlé Consumer Engagement Services at (800) 681-1676 or at [nestleproductinquiry@casupport.com](mailto:nestleproductinquiry@casupport.com).

There have been no confirmed reports of adverse reactions due to consumption of these products.

At Nestlé, the safety and quality of our products are the top priorities for our company.

If you have any questions, please contact your Nestlé Sales Organization Representative.

Sincerely,

**The Nestlé Sales Organization**